

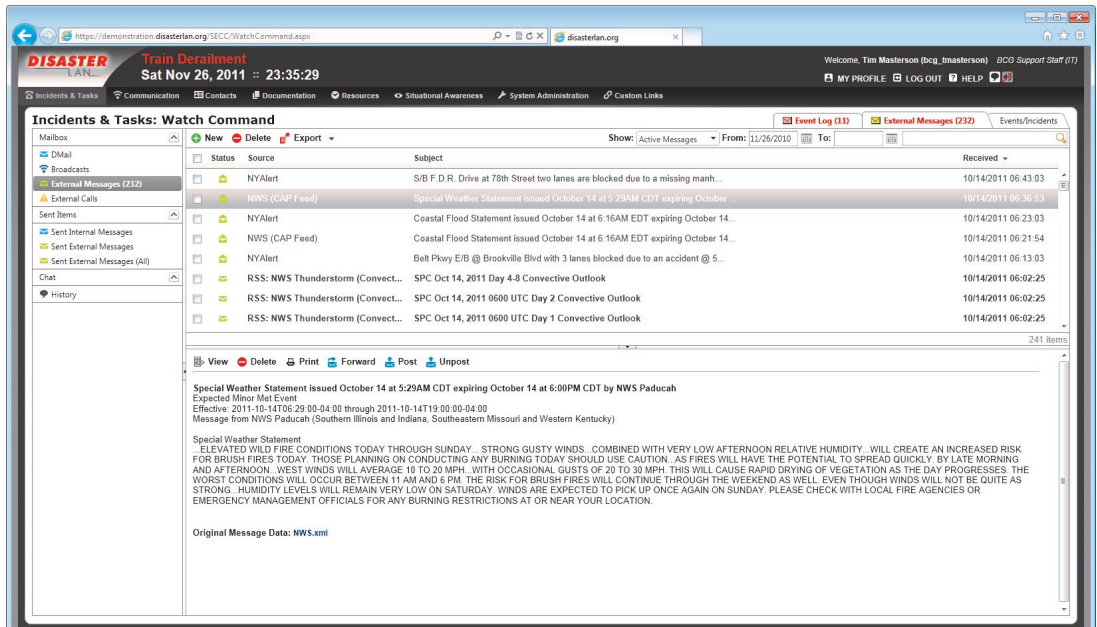
Watch Command

Quick Facts

- Monitor data feeds from several sources in one location
- Easily convert feed information into a new Call on DLAN
- Track important information prior to an incident
- Easily send DLAN data to external users via Email, IPAWS, or iAlertz

Features & Tools

- Call Center plugin for tracking event data
- Communication Center plugin for tracking internal and external communications
- Incident Manager plugin for event and incident tracking
- Fully integrated with the FEMA IPAWS system
- Fully integrated with other DLAN system
- Monitor email addresses, RSS feeds, CAP messages, and IPAWS



The Watch Command Module provides duty officers and warning point personnel with tools to benefit 24/7 monitoring and response. Consisting of a dashboard with unique views into Call Center, Communication Center, and Incident Management, the Watch Command tools all duty officers to monitor events in preparation for full Emergency Operation Center (EOC) activations should the need arise. The dashboard tools are specifically tailored for monitoring any number of external feeds allowing duty officers the ability to watch multiple email addresses, web feeds, and other systems from one screen. Should the user see anything out of the ordinary, it is a one button press to take that information and “post” or copy it into a new call including all attachments, GIS coordinates, and other pertinent information. Additionally, the tool set provides unique tools to allow users to take information on DLAN and forward it out to multiple sources including email distribution groups, IPAWS enable interoperable systems, and mass notification systems (for users of BCG’s iAlertz notification system).