BCG News Release

City of Toronto Chooses DisasterLAN as their Crisis Incident Management System

Buffalo, NY – **February 2, 2016** – After a competitive bidding process, the City of Toronto has selected Buffalo Computer Graphics' (BCG) DisasterLAN (DLAN) as their Crisis Incident Management System (CIMS).

The City of Toronto began soliciting proposals for a CIMS in November 2014, pursuing a web-based, out-of-the-box solution that could easily integrate within the City's existing business and technical environments with minimal modifications. The City required the ability to streamline the flow of information throughout the Emergency Operations Centre (EOC), and to electronically link the EOC with Divisional Operations Centres (DOCs), Emergency Site Commanders, other key officials and off-site staff. The chosen system would increase efficiency by saving valuable time and resources during an emergency and reducing duplicate efforts.

The City awarded the contract to BCG's DLAN, a web-based incident management system designed for use in EOCs to manage both planned events and disasters. DLAN provides information, workflow, and communication tools and is accessible from all mobile devices.

BCG installed, configured, and trained personnel on the system at Toronto's Emergency Operation Centre. Loretta Chandler, Director of the Office of Emergency Management, noted, "The BCG team is fantastic; they listened to our business needs and gave us solutions within the system." BCG's Toronto-based partner, FutureShield, provided Canadian subject matter expertise and assisted with initial configuration. The system was utilized for its first major event this summer when Toronto hosted the Pan American Games. The adoption of the system marks a transition from pen and paper processes to manage incidents for Toronto, who plan to use the system for daily use beyond events and incidents.

About City of Toronto:
Toronto is Canada's largest city, the fourth largest in North America, and home to a diverse population of about 2.8 million people. It is a global centre for business, finance, arts and culture and is consistently ranked one of the world's most livable cities.

About Buffalo Computer Graphics:
BCG is a global provider of Incident Management Software, Mass Notification Systems, Maritime Training Solutions, and Custom Hardware & Software Engineering.

About FutureShield:
FutureShield Inc. was founded in Toronto, Canada in 2005 on the premise that there is a strong need for domain expertise in integrating software solutions for security, emergency management, and critical infrastructure protection.

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